



## **Job Descriptions**

### **Ride Operator**

\*All ride operators are trained in daily operations and procedures prior to operating a ride with guests

- Not permitted to have a cell phone or smart watch on your person while at your ride
- Daily heavy guest interaction
- Loading/unloading guests in an organized manner
- Ensuring the safety of guests by checking safety restraints, seat belts, gates, etc.
- Operation of a control panel
- Bending, some light lifting, walking
- Working in all weather conditions including but not limited to heat, cold, rain, and wind.
- Complete basic safety checks of your ride
- Ensuring the cleanliness of your ride and cleaning your ride
- Understanding basic emergency procedures due to injury, severe weather, or ride stoppages.
- Use of a two-way radio system w/ ear piece
- Working either alone or with another employee
- Working in a fast-paced environment
- Measuring the height of guests prior to allowing them to ride
- May have to climb stairs
- Remain constantly vigilant of ride while in operation

### **Food & Beverage**

\*All Food & Beverage employees are trained in daily operations and procedures.

- Daily minimal to heavy guest interaction
- Basic food preparation
- Cleaning of equipment and work location
- Rotating stock
- Basic food safety
- Basic equipment and food tool safety
- Working alone or with a team
- Standing, lifting, walking
- Working in a fast-paced environment
- May have to climb stairs
- Ability to restock supplies

\*A Food & Beverage employee may be asked to use one or more of the following equipment (with separate training):

- Flat-top grill
- Fryer
- Other food and beverage service equipment
- Two-way radio system w/ ear piece
- Use of a point-of-sale system
  - Entering daily funds and cash-outs, basic computer knowledge.

### **Castle**

- **Retail**
  - Heavy guest interaction
  - Use of point-of-sale system
    - Entering daily funds and cash-outs, basic computer knowledge
  - Answering guest phone calls with basic questions, must have general park knowledge
  - Keeping inventory of retail items
  - Pricing and displaying retail items
  - Maintaining a clean work space and shop
  - Maintaining tidiness of retail items
  - Ability to restock items
- **Ticket Seller/Front Gate**
  - Heavy guest interaction
  - Selling or scanning tickets
  - Must have basic park knowledge
  - Two-way radio system w/ ear piece
  - Use of a point-of-sale system
    - Entering daily funds and cash-outs, basic computer knowledge

### **Park Maintenance**

\*All Park Maintenance employees may be asked to perform any of the following tasks based on their own personal skills or past experience. All Park Maintenance personnel will be trained in one or all of the following:

- Moderate guest interaction
- Basic mechanical knowledge
  - Ride Maintenance Personnel require additional training from current park employees and third party instruction
- Basic grounds keeping knowledge
- Cleaning (restrooms, park grounds, Food & Beverage facilities, basic BBP training)
- Basic animal care
- Ensuring a safe work environment by following all park-issued and/or third party regulations

- Assisting Food & Beverage personnel with stocking supplies and cleaning
- Filling stock in Food & Beverage and Retail
- Moderate to heavy lifting, bending, walking, climbing stairs
- Operating light to heavy machinery
  - Requires additional training from current park employees
- Parking attendant
- Performing light to heavy manual labor
- Have basic park knowledge
- Use a two-way radio system w/ ear piece
- Working outdoors in all weather conditions, including but not limited to extreme heat, cold, rain, snow, wind, etc.
- Ability to climb ladders
- Knowledge of basic hand tools